

BLUEBRIDGE
COOK STRAIT FERRIES

Welcome to Bluebridge

Some helpful information to know
before you sail.



bluebridge.co.nz
bookings@bluebridge.co.nz
0800 844 844

Boarding passes

You must have a boarding pass before you can board. If you're ticketed as a group, please make sure your party is together before you embark.



Pets on board

If you're travelling with your pet or have booked one of our dog-friendly cabins, please let us know so we can help ensure a safe and happy sailing for your animal. For information about travelling with pets visit bluebridge.co.nz/pets



Parking and personal belongings

Once you've parked on board please ensure that your handbrake is on and that your car alarm is switched off.



Please take all personal belongings that you'll need during the sailing before you go to the passenger decks. For your safety, all vehicle decks are locked for the duration of the sailing and you won't be able to access your vehicle until the ship has arrived at its destination.



Food and beverage

Vending machines are available inside our terminals if you'd like a snack. On board you'll find a full café-style menu freshly prepared by our chefs that you can wash down with a Marlborough wine, craft beer or Wellington's famous L'Affare coffee. The menu includes gluten free options and a range of great value kids' meals.



Alcohol

We have a great selection of beer and New Zealand wines on board. Sorry, you're not permitted to drink your own alcohol in our terminals or on our ships. All alcohol must be declared and checked in as it cannot be carried on board in your hand luggage.



Footwear

For your own safety please keep your footwear on at all times.



Smoking

Smoking is strictly prohibited inside our terminal buildings and ships – this includes the use of electronic cigarettes. Smoking is permitted in the designated areas outside on both of our ships on deck 5.



Toilets

Toilets, disabled toilet and baby changing facilities are available inside our terminal building and on board the ships.



Avoiding motion sickness

- Drink some ginger tea or ginger beer.
- Look towards the horizon.
- Avoid reading or staring at objects inside the ship.
- Wear an earplug in one ear.
- Sip water or ask our crew for some ice chips.



\$10 motion sickness remedies are available on board

Our acupressure wrist bands are placed on your wrists with the stud against your pulse, stimulating gentle pressure which can relieve motion sickness. We also stock Tripease, which is a homoeopathic remedy that can help relieve motion sickness.

Special assistance

If you'd prefer some assistance when boarding, we can arrange a transfer with our passenger van. Strait Feronia has lift access between deck 3 - 5. If you require the lift, please let our team know when you check in so they can park you close to the lift. Connemara does not have a lift onboard. If you require special assistance, please let our team know when you check in.



Just ask

If you have any questions, please visit us in the terminal building or have a chat with one of our onboard staff.



BLUEBRIDGE

COOK STRAIT FERRIES



Share your Bluebridge journey with us



Tag **@bluebridgeferry**

#mybluebridge #bluebridgeferry