

PASSENGER FARE CONDITIONS

These Fare Conditions may change from time to time
Updated on 4 August 2026

	Saver Sail	Super Sail	Flexi Sail
Booking Changes	Must be requested at least 1 hour before departure	Must be requested at least 1 hour before departure	Must be requested at least 1 hour before departure
	No transfer allowed between fare types	No transfer allowed between fare types	No transfer allowed between fare types
	Subject to availability	Subject to availability	Subject to availability
		New travel must be within 12 months of the original travel date	New travel must be within 12 months of the original travel date
Booking change fee	Change fee applies for changes to sailing date, time, or direction. Refer to our Fare Types page on our website for the charges	No change fee	No change fee
Fare difference for booking changes	Payable	Payable	Payable
Booking Cancellations (including partial cancellations)	No refund or credit	No refund or credit	Full refund of cancelled item(s) if cancelled at least 1 hour before departure*; Credit/debit card fee non-refundable. No credit
No show or change requested within 1 hour of departure	Cancellation of journey leg. No refund or credit.	Cancellation of journey leg. No refund or credit.	Cancellation of journey leg. No refund or credit.

* Refunds are not processed automatically. To request a refund, contact us on 0800 844 844 or bookings@bluebridge.co.nz with your booking number.